

QUALITY POLICY OF **SPARTAN SERVICES UK LIMITED**

Spartan Services UK Limited operates to recognised Codes of Practices such as ISO 9001:2008 International Quality Management System.

We are committed to conforming and maintaining the requirements of the Security Industry Authorities ACS Scheme for Door Supervision, Man Guarding, Keyholding and alarm response actions and Close Protection Operations.

We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve customer satisfaction levels.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

We shall ensure that the requirements of the working time directive and Health and Safety policies and any other legislation or regulations are consistently maintained.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at our 12 monthly management review meetings. It is our policy to improve the performance of the QMS.

The contents of this Quality Policy shall be communicated to all personnel through induction training and its understanding verified during internal audits. This policy shall be reviewed at each management review. Records of the reviews shall be minuted

Approved by

Managing Director
1st June 2011